

# Ingenico Move/5000 Payment Terminal Datasheet

## Overview

The Ingenico Move/5000 Payment Terminal is fully compatible with the T-POS Terminal, allowing customers to use both debit and credit cards as a method of payment. Customers can also benefit from the cash out functionality, to withdraw money from their cheque and savings accounts.

**Note:** To process account cards as well, an additional Account Payment Terminal (part no. 095994) needs to be connected to the T-POS Terminal while accounts have to be properly configured in TT Fuel's backend systems, to allow this method of payment.

## Why Choosing the Ingenico Move/5000 Terminal

Whilst other payment terminals can still work with the T-POS, the Ingenico Move/5000 Terminal is the only integrated payment terminal that is integrated with T-POS.

Reading the correct payment amount directly from the sale ledger and presenting it on its display, not only prevents potential operator errors when manually inputting the sales amount into a separate payment terminal but also improves the customer experience by shortening their waiting time at the register.

The Ingenico Move/5000 Payment Terminal User Guide and Quick Reference Guide can be downloaded from the [First Data website](#).



## Ordering Process for the Ingenico Move 5000

The ordering process for the Ingenico Move/5000 Payment Terminal involves the following steps:

1. Providing identity and contact information to TT Fuel sales representatives.
2. TT Fuel Sales forwards this data to MVSI (Managed Verification Services International) on behalf of First Data.
3. A link is generated and emailed to the business owner.
4. The business owner accesses the link and submits the required information and verification documentation.
5. Once the verification process is complete, an electronic merchant agreement is generated for the business owner to sign.
6. After receiving the signed merchant agreement, First Data then processes the application and delivers the configured Ingenico Move/5000 Terminal directly to the customer.

*This process is required for compliance with the Anti-Money Laundering and Counter Terrorism Financing Act.*





**Installation**  
 Use any of the available T-POS USB ports to connect the Ingenico Move/5000 Payment Terminal, then connect it to the power mains or to the optional Uninterruptable Power Supply.

## Features and Benefits

- » **Highest Security**  
 The Move/5000 is PCI-PTS 4.x ready. Its TELIUM Tetra OS uses the latest cryptographic schemes with future-proof key length.
- » **All Payments Options**  
 The Move/5000 enables NFC couponing and wallet use cases, in addition to EMV Chip & PIN, Swipe & Sign and contactless.
- » **User-Friendly and Intuitive interface**  
 Featuring powerful multimedia capabilities and a large 3.5-inch touch screen, the Move/5000 provides best-in-class user experience thanks to a rich interface enabling business Apps.
- » **Designed for Mobility**  
 Designed for both indoor and outdoor uses, the pocket-sized Move/5000 comes with extended battery life. It is the perfect business companion for merchants.
- » **Built-In Data Capture**  
 With its camera barcode scanner and GPS tracking, Move/5000 enables alternative payment schemes and unlimited possibilities for business Apps.
- » **Maximized network availability**  
 Providing full spectrum wireless connectivity (3G, GPRS, Dual SIM, Bluetooth and Wi-Fi), the Move/5000 offers the widest touch point flexibility while optimizing communication costs.
- » **Seamless NFC payment**  
 The Move/5000 boosts NFC payment by offering to customers a seamless experience through a dedicated card-reader zone and faster transaction flows.
- » **Electronic signature for payment and business apps**  
 The Move/5000 offers signature capture capabilities for electronic payments, receipt storage and new business Apps such as contracts, warranty programs or enrolment.
- » **An OS with secure payment and creative freedom**  
 Backed by 30 years of experience, the TELIUM Tetra Operating System is the perfect combination of Ingenico Group's legacy in payment expertise and openness to the web. It embeds the best security mechanisms to protect transaction privacy, while enabling the deployment of appealing HTML5 web-based rich media business apps.

## Support

If you have any issues with your EFTPOS payment terminal, please contact First Data Merchant Support on 1800 243 444. Please ensure you have your merchant ID, terminal ID, business name and contact name at hand. For security reasons First Data may also ask you to provide details of: transaction values, time of a specific transaction, transaction type for a specific transaction, settlement or even refund details. These questions can be answered by looking at your terminal receipts, settlement dockets, bank statements or (RAM) online reporting application.

## Specifications

Processor	Cortex A5 64 bits
Memory	512 MB Flash, 512 MB RAM MicroSD up to 32GB
OS	Telium Tetra OS
Card readers	ISO 1/2/3, 500K lifespan & EMV Level 1, 500K lifespan
Display	3.5" backlit, HVGA (480x320 pixels)
Touchscreen	Finger & stylus (300K lifespan signature)
Keypad	16 keys, raised Marking, backlit
Audio	Buzzer, Audio Jack & Speaker. Stereo.
Video	H264 codec
Data capture	GPS tracking 1D/2D 5M pixels autofocus
Thermal Printer	up to 30 lines/s, 58 mm width x Ø 40 mm
Terminal connectivity	3G and GPRS Wi-Fi and/or Bluetooth WAN + LAN
Battery	Li-Ion 2900mAh
Terminal size	169 x 78 x 57 mm (6.6x3.1x2.2")
Weight	320 g (11 oz)
Environment	-20°C to +55°C (-4°F to 131°F)
Security	PCI PTS 4.x Online & Offline ready